

INSTALLING CCS IN WINDOWS XP

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The CCS System is 100% compatible with the Windows XP operating system. If you experience problems running CCS in Windows XP, go through the following steps.

THE POTENTIAL PROBLEMS BETWEEN CCS AND WINDOWS XP

CCS will not operate correctly if any of the following options have been selected.

- Operating System compatibility mode. Symptoms of this problem include:
CCS freezes when displaying the splash box.
- Windows XP does not support resolutions less than 800 x 600. Symptoms of this problem are:
Problems with scrolling
Flashing on boot up
"Holes" in documents
Black areas on the screen
Black icons
Problems with document sizes
- Windows XP does not support 256 or fewer colours. Symptoms of this problem are:
Black areas on the screen
Black icons

HOW TO CHECK THE WINDOWS XP SETTINGS ON THE CCS SHORTCUT

- Right click on the CCS shortcut.
- Click on the **Compatibility** tab and make certain that no options are selected.

